

Generative AI / AI Near-Term Use Cases

There is accelerating momentum of AI use case development across health systems in the country, with the following areas seeing early successes

Icon	Use Case	Description	Digital Solution Examples
	Clinical Documentation	<ul style="list-style-type: none"> Ambient listening, chart summary generation, provider documentation 	
	Clinical AI	<ul style="list-style-type: none"> Medical error detection, clinical decision support, diagnostics/imaging 	
	Patient Engagement and Communications	<ul style="list-style-type: none"> Bedside communications, post-discharge status checks, care navigation, remote patient monitoring, conversational chatbots 	
	Corporate Services (HR, IT, Marketing)	<ul style="list-style-type: none"> Marketing content creation, code writing, code auditing/debugging, RAG +LLM techniques for internal use (training, policy) 	
	Healthcare Operations - Administrative/Clinical	<ul style="list-style-type: none"> Internal workforce communications, prior authorization, revenue cycle operations, call center, data analytics, research 	